

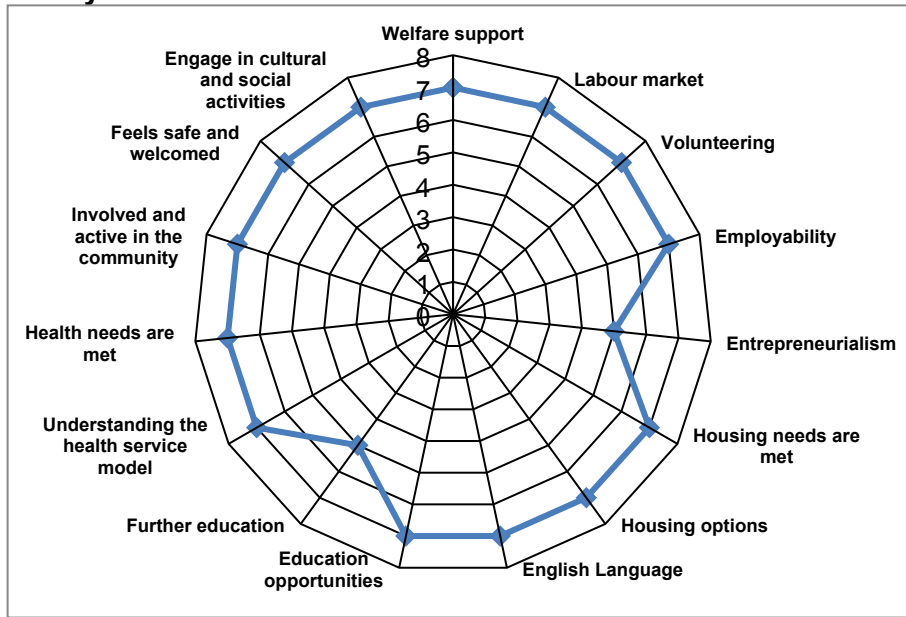
Appendix 1 – Summary of refugee evaluation scores

The Syrian families who arrived in phase 1 (December arrival) and 2 (February arrival) were invited to participate in the evaluation process. 13 families in total agreed to be interviewed, with 2 declining the opportunity. Families either participated as a family group with their children, as the head of house alone or in one case 2 families were interviewed together. Summary scores are shown below for each family who were asked to score the support that they had received from day 1 from all agencies and volunteers. The lowest score awardable was 1 and the highest score was 7, though some families did opt to score 0 for something they felt was not relevant to them or their family. The questions asked are based on the indicator set in the Scottish Government's New Scots: Integrating Refugees in Scotland's Communities 2014-2017 Strategy. Interviews were held over two days on the 7th and 12th October 2016 and the support team carried out the interviews with translation provided by the community interpreters.

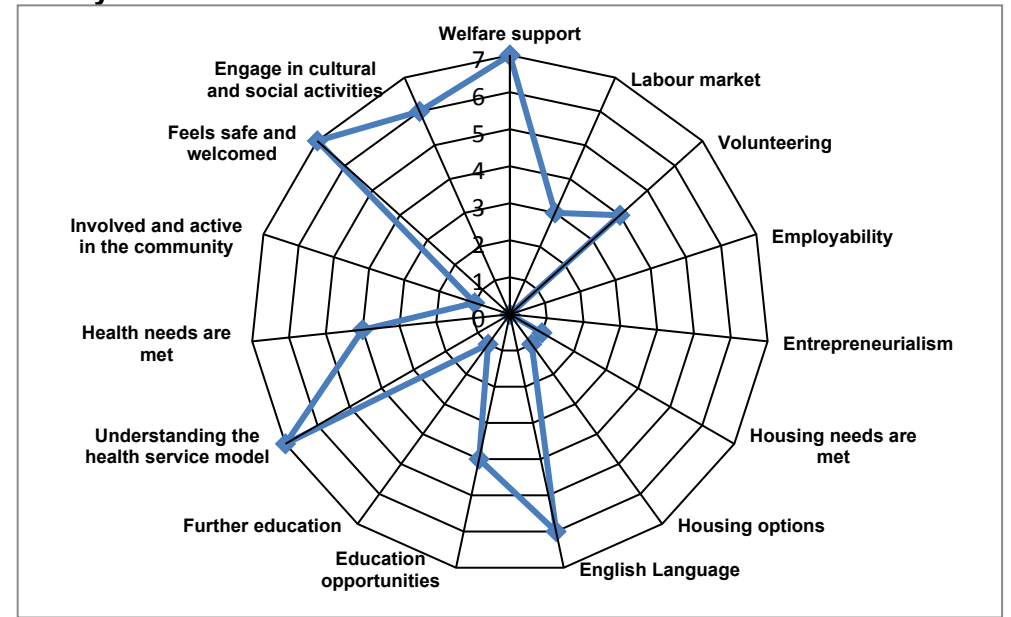
The questions asked were:

1. Do you feel that you have been fully supported to understand your rights to welfare support and the benefits that you receive?
2. Do you feel that you have been supported to gain an awareness of the labour market and local job opportunities?
3. Do you feel that you have been made aware of and supported to participate in volunteering opportunities should you wish to?
4. Do you feel you have been supported to access the labour market or have an awareness of the support that is available for this locally?
5. Do you feel that you have had the opportunity to develop entrepreneurial skills and set up business in Scotland?
6. Do you feel that your family's housing needs have been met?
7. Do you feel that you have been supported to develop an understanding of the housing options that are available to your family in the UK?
8. Do the adults in your family feel that you have been given the opportunity to learn English?
9. Do you feel that the children in your family have been given the opportunity to and are supported to learn at school and to reach their potential?
10. Do you feel that you have been supported to or have an understanding of how your pre-existing qualifications and or knowledge and experience can help you to access further education in the UK?
11. Have you been supported to develop an understanding of the model of health care in Scotland?
12. Do you feel that your health needs have been met?
13. Do you feel that you are involved and active in the community?
14. Do you feel that the community is safe and welcoming?
15. Do you feel that you are able to engage in social and cultural activities which reflects the diversity of Scotland?

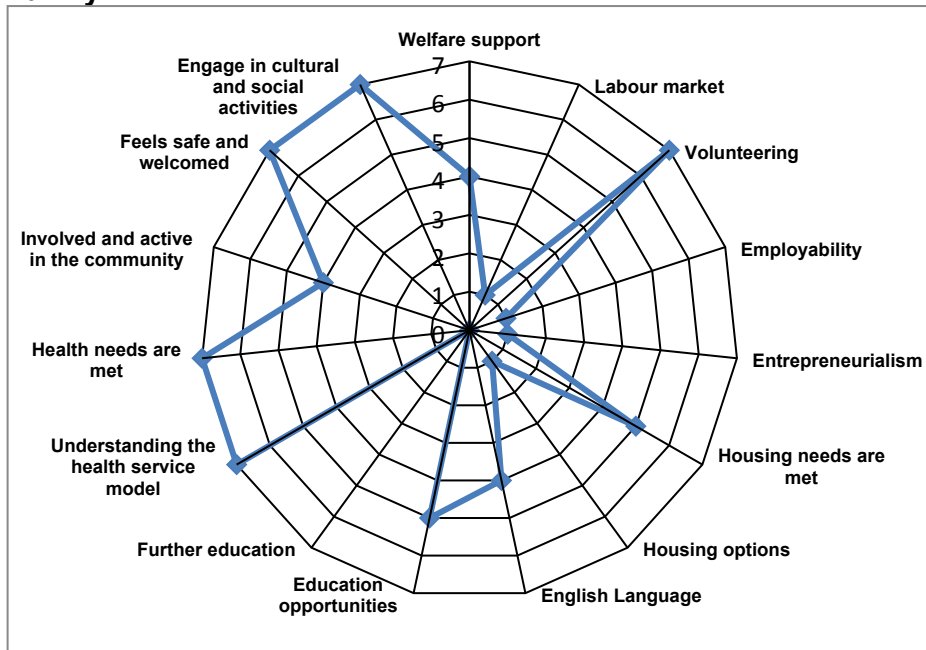
Family A



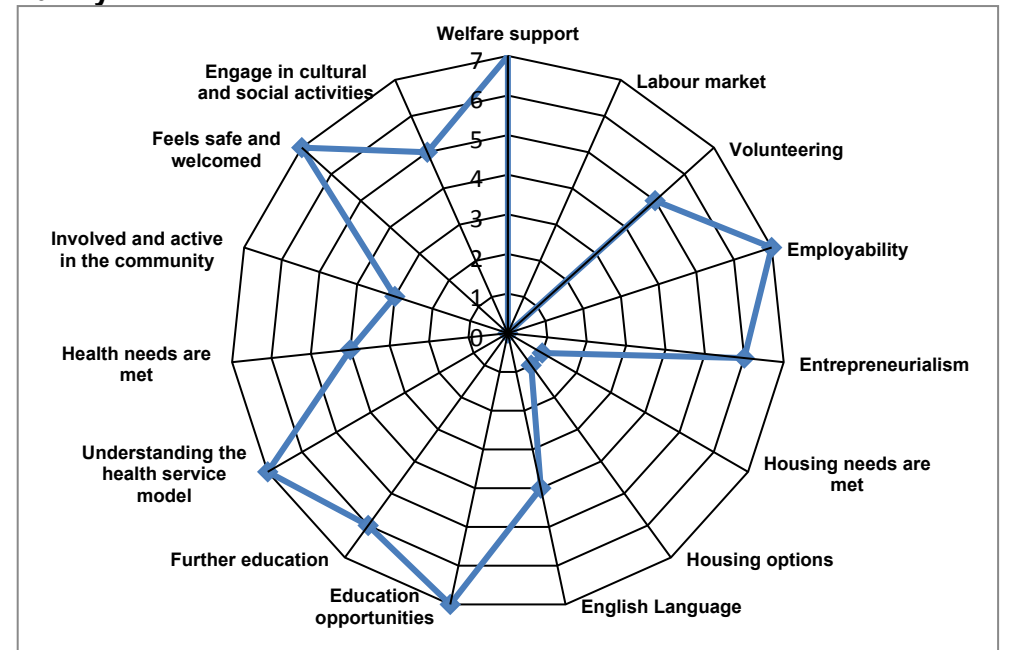
Family B



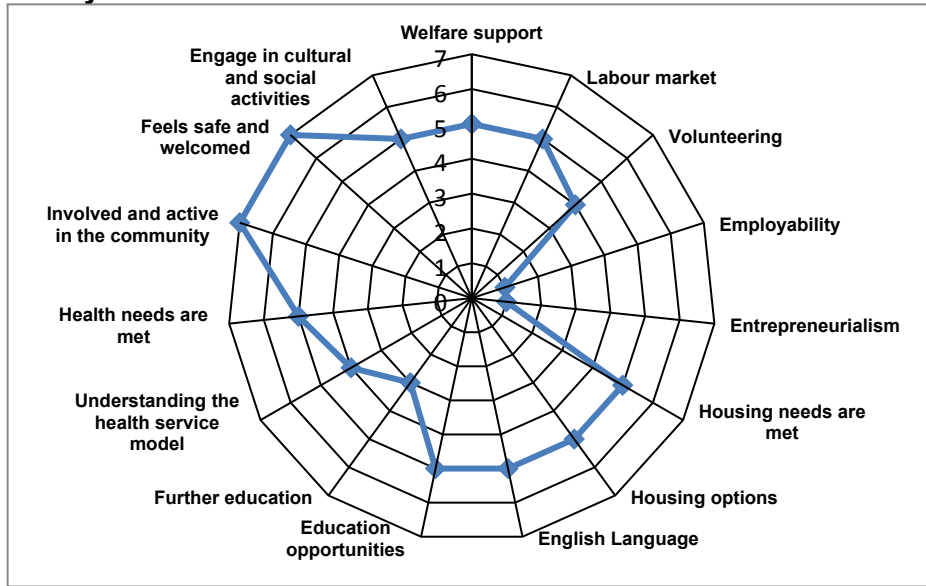
Family C



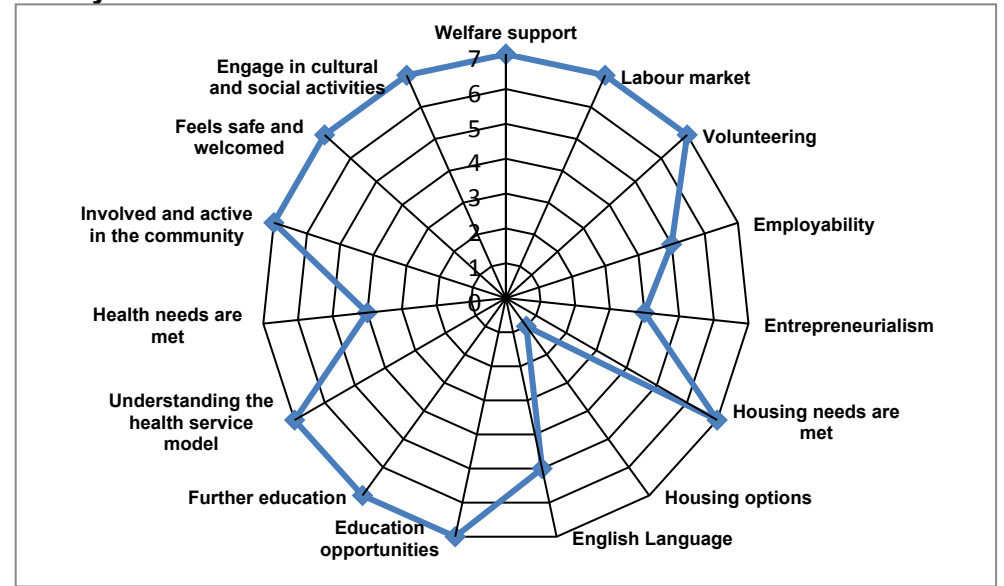
Family D



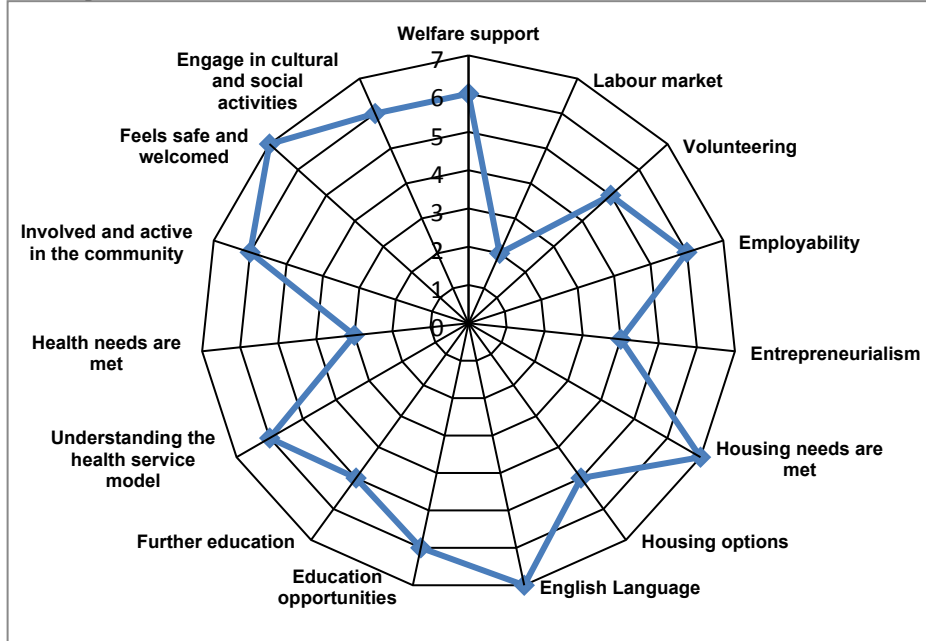
Family E



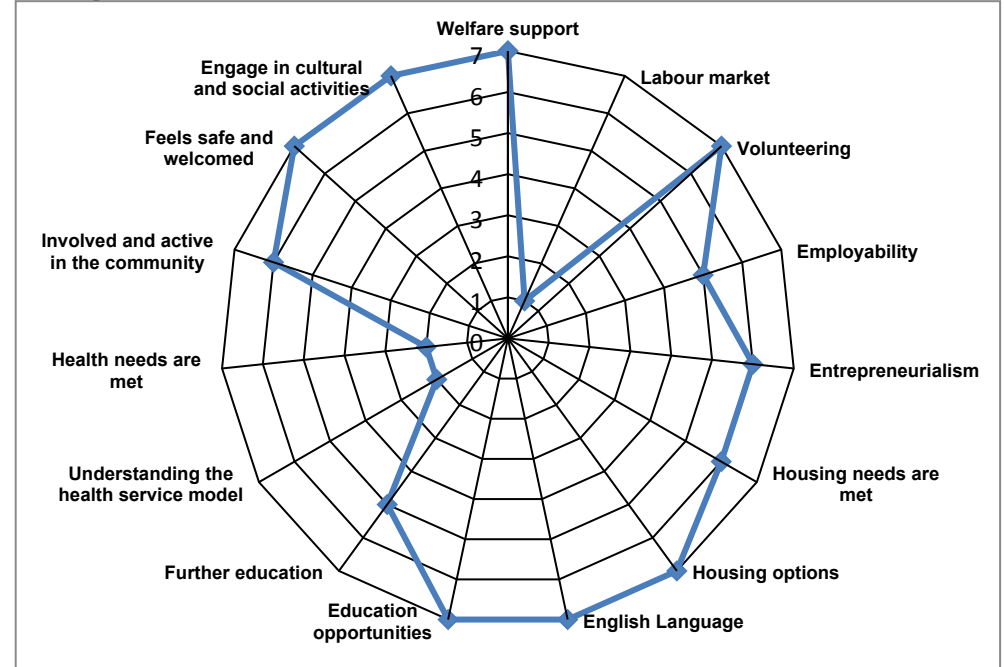
Family F



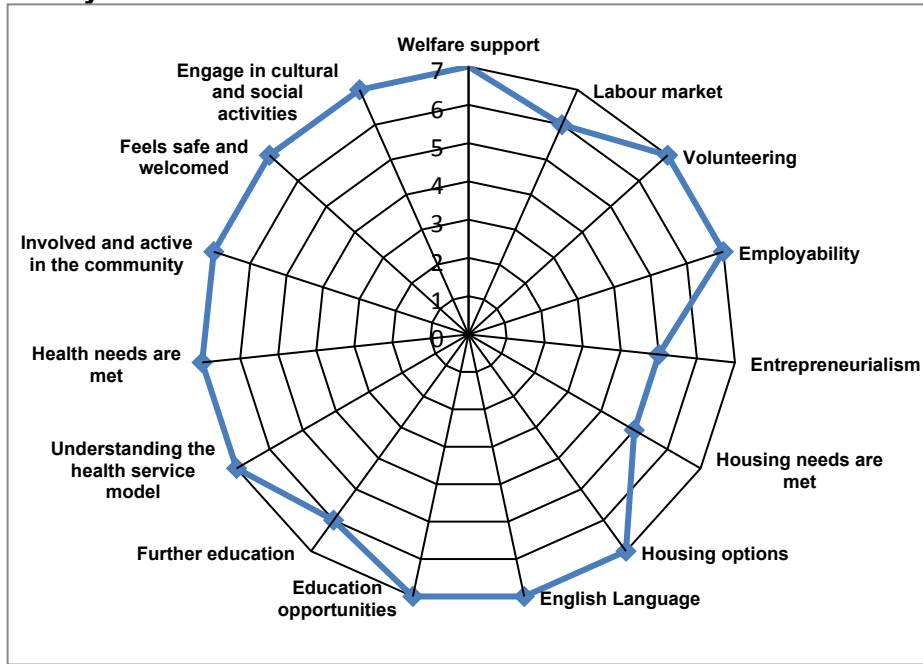
Family G



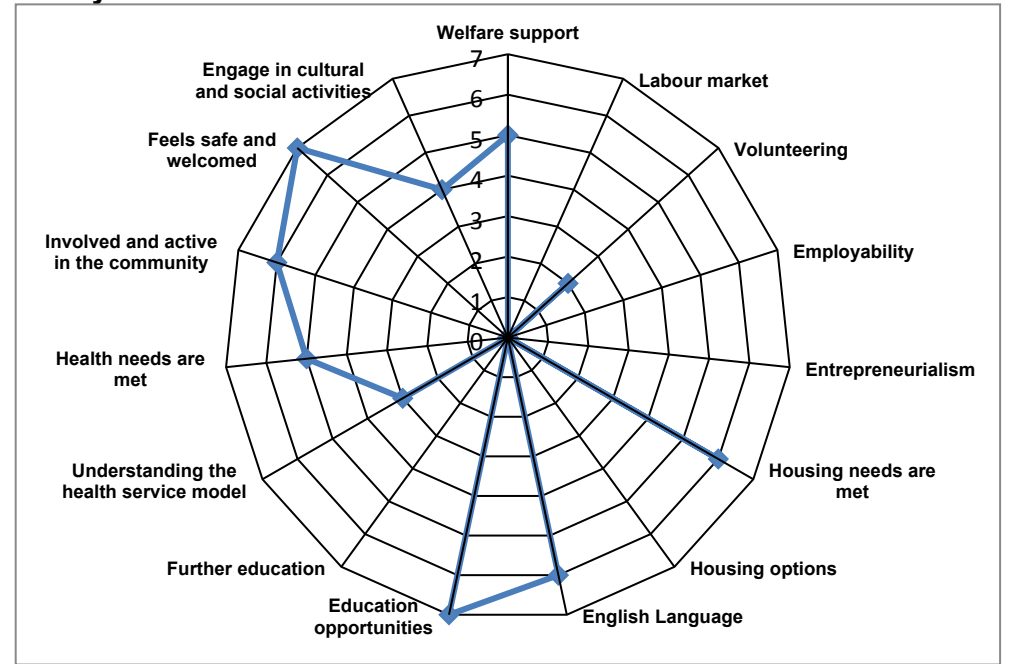
Family H



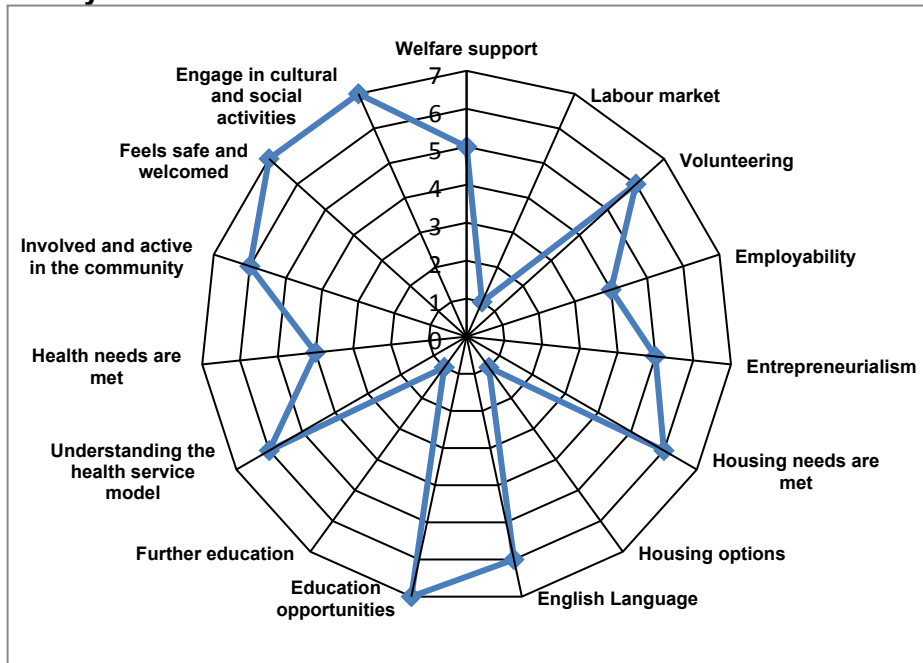
Family I&J



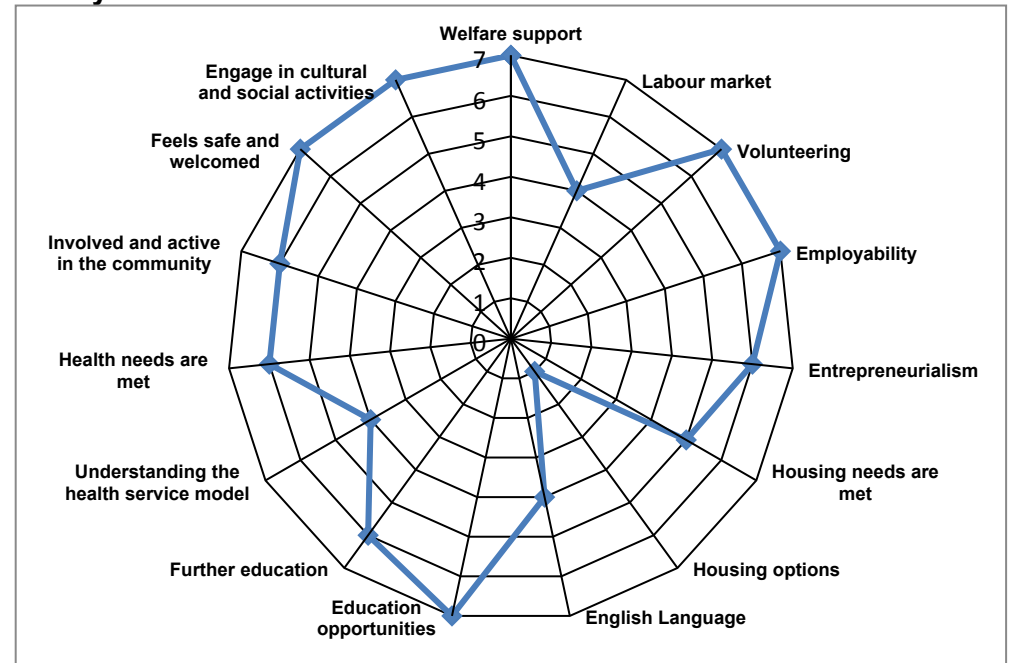
Family K



Family L



Family M



The Refugee Resettlement Group also carried out a self-evaluation of the support that had been provided to date, not all partners were able to participate however this provides a helpful comparator to the families' own scores.

Refugee Resettlement Group

